



MEMORANDUM

TO: Valued Providers

FROM: El Paso Health

DATE: 11/19/2024

RE: Thanksgiving Holiday Office Closure and Claims Check Run Schedule

Our office will be closed on Thursday, November 28, 2024 and Friday, November 29, 2024, in observance of the Thanksgiving Holiday.

Please see check run details below.

Holiday Claims Check Run Schedule:

- **Monday 11/25/2024:** Check run for EPH (STAR, CHIP, Perinate, STAR+PLUS, DNSP) HCO/Care Management.
- **Tuesday 11/26/2024:** Check run for EPH (STAR+PLUS).
- **Wednesday: 11/27/2024:** Check run for EPH (STAR, CHIP, Perinate, STAR+PLUS, DSNP) TPA (UMC AND EPCH)

The claims check run schedule will revert to its original schedule on Monday, December 02, 2024.

If you have any questions or concerns, please contact the Provider Relations Department at 915-532-3778.